

HANOVER LOCAL HUMAN RIGHTS COMMITTEE MINUTES

DATE: September 4th, 2012

PRESENT: **Committee Members:** Taneika Goldman, Lynn Goodale, Shahneese Wright-Hall

Committee Member absent: Olusola Akinkuade, Anthony Bates, Eddie Barlow, Sharon Taylor

Human Rights Manager: Buddy Small, DBHDS

Affiliate Members: Nicelle Cooper, Ascending Dove Residential
Lena Oliver, Bethel Residential Home
Charletta Darville, Community Aid, LLC
Curtis, Comprehensive Counseling Group
Dyann Wynn, Creative Family Solutions
Valencia Smallwood, Destiny Services, Inc
Terecco Greenhow, Dimension Youth Services
Tyron Hilton, Envision Solutions
Jennifer Fidura, Fidura & Associates
Diane Dillard, Hanover Adult Center
Susan Cunningham, Hanover Community Services
Pam Jones, Key Support Services
Elmira King, Milestone Counseling Services
Barbara Riggins, Riggins Residential
Transitions Day Support Services
A Leavelle Cox, VELDOT Residential Services
Crystal Burgess, Virginia Baptist Children's Home
Kristin Yavorsky, Virginia Supportive Housing
Kim Snider, Wall Residences

Affiliate Members

Absent: Community Counseling Group, Inc
Heart Felt Family Services
Stanley Cousins, The Lamono Agency
Mental Health Experience Support Services
Pathways to Success
Step 'N Up
Lawrence Gunn, Youth Counseling Services

WELCOME: Taneika Goldman called the meeting to order and welcomed all attending.

AGENDA ITEMS:

APPROVAL OF MINUTES: The minutes from the June 5th meeting were approved subject to corrections that are made by secretary.

➤ **Changes are as follows:**

- Anthony Bates was present 6/5/12
- Virginia Supportive Housing was present 6/5/12
- Riggins Residential was present 6/5/12
 1. Taneika Goldman – motion to accept
 2. Lynn Goodale - second

ADVOCATE COMMENTS:

- New, permanent advocate is Ladonna Walters:
- 804-524-7431-phone
 - 804-524-7398-fax
 - Ladonna.walters@dbhds.virginia.gov

AFFILIATE QUARTERLY REPORTS:

- Accept the following reports with no questions:
 - Creative Family Solutions
 - Destiny Services, Inc.
 - Fidura & Associates, Inc
 - Lamano Agency
 - Transitions Day Support Services
 - Virginia Baptist Children's Home
 - Virginia Supportive Housing
 - Wall Residences
 - Dimension Youth Services, Inc.
 - 1. Shahneese Wright-Hall – motion to accept
 - 2. Lynn Goodale - second

- a. **Ascending Dove Residential Care:** 1 allegation of abuse & neglect, restraint
#1 – April 16, 2012 – Client was aggressive towards staff & peers when on the van. Client did not respond to verbal redirection & was placed in a restraint by staff. Client sustained abrasion to their face while attempting to get out of the restraint. Client's parents notified when taken home for the day & client was removed from the program by grandmother. Child Protective Services closed the case & determined the abuse to be unfounded.
 - Will resubmit a corrected report.

- b. **Bethel Residential Home:** 0 allegations of abuse & neglect. 0 complaints.
 - Report received late.

- c. **Community Aid, LLC:** 0 allegations of abuse & neglect. 0 complaints.
 - Will resubmit a corrected report.

- d. **Community Counseling Group, Inc.:** Absent, no quarterly report received.

- e. **Comprehensive Counseling Group, LLC:**
 - Will submit a report, not licensed yet.

- f. **Creative Family Solutions:** 0 allegations of abuse & neglect. 0 complaints.

- g. **Destiny Services:** 0 allegations of abuse & neglect. 0 complaints.

- h. **Dimension Youth Services:** 0 allegations of abuse & neglect. 0 complaints.

- i. **Envision Solutions:** 0 allegations of abuse & neglect. 0 complaints.
 - Read report.

- j. **Fidura & Associates, Inc.:** 0 allegations of abuse & neglect. 0 complaints.

- k. **Hanover Adult Center:** 0 allegations of abuse & neglect. 0 complaints.
 - Will resubmit a corrected report.

- l. **Hanover Community Services:** 4 allegations of abuse & neglect. 1 physical, 3 peer to peer.
#1 – April 19, 2012 – Client at work enclave suspended for 2 days for pushing another client because they turned off the TV when it was time to begin work. Client admitted to pushing peer and staff reviewed better ways to handle the situation with the client. All human rights procedures followed correctly.
#2 – May 4, 2012 – On a return trip in the DHR van, client 2 (who is non-verbal) began to hit client 1 on the left arm. Staff signed the word "stop", but client 2 began hitting client 1 again a few minutes later. Upon arriving to DHR staff applied first aid to client 1's arm & made the appropriate phone calls to client's mother, group home & support coordinator. Client's mother made appointment for their PCP. Staff up to date on training but will receive additional supervision & training. Staff will also be accompanied on community outings by another staff as necessary. Founded.

#3 – May 15, 2012 – Client had a bruise on her arm of unknown origin. When staff communicated with client she could not tell them where the bruise had come from. Staff contacted group home who also was unaware of the bruise even though they do a daily body inspection. Staff contacted Clinical Director in absence of QI Coordinator to file incident report. DSS recommended monitoring the client to ensure a pattern does not develop. Unfounded.

#4 – June 27, 2012 – Client 2 did not want client 1 to sit next to her because she stated client 1 had bit her on the shoulder that morning. Client 2 did have a bite mark on her shoulder & told DSP that it happened in the parking lot while getting off the transportation van. Client 1's mother was present during incident. First aid was applied & group home will take her to the doctor. To prevent further incident client 1's mother will call from the parking upon arrival and a staff member will escort client into the building. Unfounded.

- Will resubmit a corrected report.

m. **Heart Felt Family Services:** Absent, no quarterly report received

n. **Key Support Services, LLC:** 1 allegation of abuse & neglect. 1 physical.

#1 – June 26, 2012 – Client 1 was staring at client 2 who has stated he doesn't like staring. Client 2 kicked client 1 in the leg but there were no signs of bruising. There is an ISP program in place to help client 2 respond verbally rather than physically when upset or angry.

- Will resubmit a corrected report.
- Annual report given.

o. **The Lamano Agency:** Absent, 0 allegations of abuse & neglect. 0 complaints. Moving to Henrico LHRC.

p. **Mental Health Experience Supportive Services:** Absent, no quarterly report received.

q. **Milestone Counseling Services, LLC:** 6 allegations of abuse & neglect. 2 physical, 1 sexual, 3 other.

#1 – April 5, 2012 – Milestone case manager left binder with PHI in the office of an assisted living facility. The binder was recovered on April 17, 2012 & clients were informed their personal information may have been breached.

#2 – April 20, 2012 – Client who had been hospitalized reported being hit in the face & head by staff persons several days earlier but did not report it because she stated, "nobody ever believes me anyway". APS contacted by home administrator.

#3 – April 17, 2012 – Vehicle transporting client was struck on back driver's side by car trying to merge into the lane. Client was wearing seatbelt. When EMS arrived client refused medical treatment and also stated she was "fine" before returning to her residence.

#4 – May 20, 2012 – Client 1 alleged that client 2 sexually assaulted them but client 2 alleged that client 1 stole their radio. A fight broke out & assisted living facility staff intervened. Client 1 & client 2, who are roommates, were moved to separate buildings.

#5 – May 23, 2012 – Death of client due to heart attack. Client died at the hospital.

#6 – June 2, 2012 – Client was stepping into 16 passenger van when he struck his head on the upper part of the van door. EMS contacted & client transported to Henrico Doctor's Hospital. Client received 5 staples. Investigation held by director & ruled an accident.

- Read report.

r. **Pathways To Success, LLC:** Absent, no quarterly report received.

s. **Riggins Residential:** 0 allegations of abuse & neglect. 0 complaints.

- Employees trained annually.
- Annual report given.

t. **Step 'N Up:** Absent, no quarterly report received.

u. **Transitions Day Support Services:** 0 allegations of abuse & neglect. 0 complaints.

v. **VELDOT Residential Services:** 0 allegations of abuse & neglect. 0 complaints.

#1 – On a trip to VA Beach a resident lit their cigarette on the hotel balcony and his shirt caught fire. Staff person acted quickly to put the fire out & contacted 911. Resident taken to local hospital & treated for 2nd

degree burns on the chest; they are now healing well. Resident has been put on a strict smoking policy where staff are present at all times while smoking and light the residents cigarette.

➤ Read report.

w. **Virginia Baptist Children's Home & Family Services – DDM:** : 0 allegations of abuse & neglect. 0 complaints.

x. **Virginia Supportive Housing:** 0 allegations of abuse & neglect. 0 complaints.

y. **WALL Residences LLC:** 0 allegations of abuse & neglect. 0 complaints.

z. **Youth Counseling Services:** Absent, no quarterly report received.

➤ Accept the above reports:

1. Shahneese Wright-Hall – motion to accept
2. Lynn Goodale - second

➤ Cite the following affiliate reports as late:

- Community Counseling Group
- Heart Felt Family Services
- Pathways to Success
- MHESS
- Step 'N Up
- Youth Counseling Services
 1. Lynn Goodale – motion to accept
 2. Shahneese Wright-Hall - second

OLD BUSINESS:

➤ None

NEW BUSINESS:

➤ Requests for services:

- Wall Residences – open another location with the same policies & procedures
 1. Shahneese Wright-Hall – motion to accept
 2. Lynn Goodale - second
- Milestone Counseling – begin a crisis stabilization program
 1. Shahneese Wright-Hall – motion to accept
 2. Lynn Goodale - second

NEXT MEETING: December 4, 2012 at 5:00 p.m. in the DSS Meeting Room

ADJOURNMENT: MEETING ADJOURNED

- Taneika Goldman – motion to accept
- Shahneese Wright-Hall – second

Respectfully submitted by:

Stacy Jaciuk